Enhance Passenger Compensation with Seamless, Intelligent Vouchering

Respond quickly with a smart, digital solution that manages disruptions efficiently and seamlessly.

In today's fast-paced and interconnected world, air travel plays a vital role in connecting people and places across the globe. However, with the increasing volume of flights, disruptions are inevitable and can have significant consequences for both airlines and their passengers. Effective and efficient flight disruption management is crucial for maintaining customer satisfaction, operational efficiency and overall business success.

Navitaire has partnered with iCoupon to help airlines manage disruptions via iCoupon's digital vouchering solution. iCoupon is a fully digital vouchering platform that transforms the way airlines compensate passengers. Instead of relying on paper vouchers, iCoupon links digital vouchers directly to passenger boarding passes for a faster, more reliable experience for passengers and a streamlined process for airlines.

Partnership Benefits:

- Better passenger experience: Faster, smoother compensation can lead to happier customers
- More efficient operations: Free up staff time by eliminating outdated manual processes
- Stronger reputation: Show a commitment to innovation and sustainability with a future-proof solution

The right technology makes all the difference. With iCoupon, handling passenger compensation is quicker, easier and completely paperless, helping airlines improve efficiency, reduce costs and deliver a better passenger experience.

---

iCOUPON

iCoupon helps empower seamless travel experiences for travelers with intelligent vouchering

- Instant redemption: Passengers can use their vouchers immediately across a wide range of airport retailers. Vouchers are instantly added to a passenger's boarding pass so all they need to do is scan their boarding pass at the retail unit to redeem their voucher.

- Real-time tracking: Airlines get full visibility into voucher issuance and redemption through the iCoupon platform, ensuring transparency for issuers

- Cost savings: No printing, no distribution and lowered risk of fraud – just a simple, digital process of attaching vouchers to the barcode on a passenger's boarding passes, ready for instant redemption

- Sustainability focus: Going paperless is a smart, eco-friendly move that utilises what the passenger already has in their hands, whether they have a physical or digital boarding pass

Learn more at iCoupon.com

---

navitaire
an **aMaDEUS** company